

Typical RAL Colours

(this list is not exhaustive, there are many more available)



Please note the following:-

- Our standard black finish is RAL 9005 in a light satin finish which is listed as a drop down option on each product along with the **unpainted** Mill Finish. (these are kept in stock)
- If opting for anything other than Mill Finish or Standard Black you will need to choose the 'Any RAL Colour' option in the drop down box. Our website shows yellow but this is only for illustration purposes.
- You can choose any colour you wish but please do not place too much accuracy on the colour chart shown above as colours will appear differently on each individual monitor. You should visit a paint shop and get their advice before deciding and advising us. Unfortunately, we are unable to offer colour opinions.
- When placing your order you will need to advise us of the actual RAL No you require by inserting this info into the 'Special Instruction' box during the checkout process. Please note we cannot accept names of colours as these can change dependent on which chart you look at.

Paint Finish

- We do not offer FLAT MATT as a finish as it has no weatherproofing properties and is not recommended for external use. Our finishes are as follows:-
 1. **Standard Satin** - This has a gloss level of 25%, has a slight sheen and is the nearest we will go to matt. (it's the one 99% of people go for and the one we keep in stock when buying black)
 2. **Gloss** - This has a gloss level of 75%. (not stocked in black, can take up to 10 working days)

Surcharges

- Although we keep a large number of colours in stock there is on occasion the possibility that your chosen colour is out of stock. If this is the case there may be a surcharge for bringing the new colour into stock. This charge is normally £75.00 + VAT but can sometimes be waived on orders in excess of £2000 net.
- We also have a 'Small Order Surcharge' which means if your aluminium order is under £300 net you will incur a surcharge of £40.00 + VAT to cover the charges of cleaning out paint lines.
- If applicable, you will be advised of any surcharges once we process your order and at that point you will be free to cancel the order and receive a full refund in respect. We won't just charge you without your written approval.
- **Our standard black finish will not be subject to any of these surcharges.**

Returns

- **Mill finish and black** powder coated products can be receive a full refund so long as they are returned to us within 14 days of receipt and in their original packaging and not damaged, dinked or scratched in any way.
- In the case of **bespoke colours** we do not generally accept returns as they are effectively unsaleable without re-coating. However, as a gesture we will within a 14 day period of receiving your goods return to you 60% of the value of the said goods excluding any surcharges as stated above.
- Other terms relating to our Returns Policy can be viewed on our website.

When can I expect delivery?

- Please allow up to 2 weeks for bespoke coloured jobs although this can often be sooner than that.
- Standard black RAL 9005 Satin is available from stock (subject to current stock levels and quantities required)